

〔 送貨收費和條款 〕

香港地區送貨：由下單日起計的第二個工作天，將由順豐專人致電預約送貨時間。

澳門地區送貨：由下單日起計的第二個工作天，將由捷通物流透過SMS短訊通知送貨時間。

A・收費：	基本送貨服務收費：每次\$50。
B. 免運費優惠：	享受免費送貨服務： (1) 如您的單張訂單是 50 點或以上； (2) 或您有 3 張均達到 35 點或以上的訂單(*)同時送至同一地址； (3) 或您有 1 張 50 點訂單及 1 張 35 點或以上的訂單(*)； (4) 或您處理 3 張便利禮券(總值多於\$1635) 您便可以享受免費送貨服務。 如果訂單狀態已經完成，會員屆時更改訂單內容、運送方式（包括但 不限於要求到生活館取貨），會員將需要自行負責額外運費或相關費 用。 (*)只限電話或門市下單，網絡訂單暫時未能享受合併訂單免費送貨服 務。
C・特別事項：	香港地區送貨： 如果訂單一經確認後，發現需要更改送貨地址，請直接聯絡順豐速 運，順豐或有機會收取手續費用。 會員可以下載順豐速運的手機應用程式，根據<u>收件者手機號碼</u>登記帳 戶，實時追蹤運單最新狀況。 順豐香港 SFHK APP 

澳門地區送貨：

訂單確認後，會員可以點擊捷通物流網站連結

(<http://www.jeft.com/order>) 以查閱訂單狀態及修改送貨信息(如需要)。

*備註：美樂家保留修改送貨和修款的權利，恕不另行預先通知。如會員有任何疑問，請與顧客服務部聯絡 2577 5266

(星期一至五 10:30-14:00 及 15:00-19:00; 星期六、日及公眾假期休息)

[Delivery Charges and Terms]

Delivery within Hong Kong:

Starting from the second business day after the order is placed, a **SF Express** representative will contact you by phone to arrange a delivery time.

Delivery within Macau:

Starting from the second business day after the order is placed, **Jetour Logistics** will notify you of the delivery schedule via SMS text message.

A. Delivery Charges	Basic Delivery Service Fee: HK\$50 per delivery.
B. Free Delivery Promotion	You are eligible for free delivery service if any of the following conditions are met: 1. Your single order totals 50 points or above; or 2. You have three orders, each with 35 points or above, delivered to the same address at the same time (*); or 3. You have one 50-point order and one additional order of 35 points or above (*); or 4. You process three Convenience Certificate Vouchers (with a total value exceeding HK\$1,635). If an order has already been completed and the member subsequently requests changes to the order content or delivery method (including, but not limited to, changing to pick-up at a Store), the member will be responsible for any additional shipping charges or related costs incurred. (*) Applicable only to orders placed by phone or at Store. Online orders are currently not eligible for the combined-order free delivery service.
C. Special Notes	Hong Kong Deliveries If, after the order has been confirmed, you need to change the delivery address, please contact SF Express directly. SF Express may charge an administrative fee for the address amendment. Members may download the SF Express mobile application and register an account using the recipient's mobile phone number to track the latest shipment status in real time.

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Macau Deliveries

After the order is confirmed, members may visit the **Jeft Logistics** website at:

<http://www.jeft.com/order> to check the status of their order and amend delivery information if necessary.

Note: *Melaleuca reserves the right to amend delivery arrangements and charges without prior notice. If you have any questions, please contact Customer Service on **2577 5266**.*

Customer Service Hours:

Monday to Friday: 10:30 AM – 2:00 PM and 3:00 PM – 7:00 PM

Closed on Saturdays, Sundays, and Public Holidays.